

Faxed Orders and Delivery Methods

You should submit your orders online whenever possible rather than by fax. This is because we post your reports\results to your account where you will login to your Account Center to retrieve them. You will also receive an email notification from us when your results are ready and a link to log into your Account Center.

Computer Problems:

In those cases where you do not have a computer or your computer is not working properly, you can try using a friend's pc, relative's pc or a computer at the library to submit your orders and retrieve your results.

All you need to do when using another computer is go to the website www.findtheseller.com and log into your Account with your username and password to submit your orders or retrieve your results.

Multiple Orders to Submit:

You will find that submitting multiple orders in a day is easier and quicker at the new site. Therefore we prefer that you submit your orders this way rather than using the fax submission form. The site will retain your contact information so all you will need to submit on the order form is the search information. Also, fax submissions are often times hard to read causing a delay in order to call or email to confirm the search information. Please submit your orders online whenever possible.

Delivery Methods:

If you cannot retrieve your results online, we can at an additional cost send your report\results to you via US Mail. The additional cost is \$10.00 per report. This is because it is time consuming and cumbersome to do so. We can do this on an as needed exceptional basis. It is cheaper to try to use another computer to retrieve your results and easy to do. Just go to www.findtheseller.com and log into your account with your username and password.

The Staff at FindTheSeller.com